Data Hosting Locations

Entity Name	Hosting Type	Location
Amazon.com, Inc., including Amazon Web Services	Cloud hosting provider for product features	United States
Oracle Corporation, Oracle Cloud Infrastructure (OCI)	Cloud hosting provider for product features	United States
Equinix Inc. CoreSite Realty Corporation (Coresite) ServerCentral, LLC. (Server Central) Switch Communications Group, LLC. (Switch)	Third-party co-location hosting providers	United States, Brazil, Germany, Australia, United Kingdom, Singapore *Note: Primary hosting location is based on closest data center location.*

Third Party Sub-Processors

Entity Name	Purpose	Location
Syniverse Technologies LLC	Call routing engine	United States
MixPanel	Product usage metrics to improve product design and performance across environments and endpoints	United States, Netherlands
Pendo	Onboarding and messaging platform allowing communication with users based on their behavior within the application; also, product usage metrics to improve product design and performance across environments and endpoints	United States
DSTNY AUTOMATE (formerly Qunifi)	Call routing integration for Microsoft Teams (Call2Teams)	United Kingdom
Workato	Optional CRM database integration service	United States
OpenAI, LLC; Microsoft Azure OpenAI Service	Optional AI-based features and functionality	United States

GOTO AFFILIATES

In addition to the sub-processors above, GoTo may utilize the affiliates listed in the GoTo Affiliates Sub-Processor Disclosure which can be found at https://www.goto.com/company/trust/resource-center.

DATA TRANSFERS

Where GoTo transfers personal data in connection with its services, it does so in compliance with data protection regulations and utilizes the following frameworks to safeguard transfers, as applicable:

- EU-U.S. and Swiss-U.S. Data Privacy Frameworks (or "DPF") and the UK Extension to the EU-U.S. DPF
- Standard Contractual Clauses (or "Model Clauses")
- APEC Cross-Border Privacy Rules (or "APEC CBPR")
- APEC Privacy Recognition for Processors (or "APEC PRP")

More information on GoTo's privacy program, including transfer mechanisms, risk assessments, and supplemental measures may be found at https://www.goto.com/company/trust/privacy.

DATA PROCESSING ADDENDUM

GoTo offers a comprehensive global Data Processing Addendum ("DPA"), which is designed to meet the requirements of applicable data privacy laws and regulations. Please visit https://www.goto.com/company/legal to learn more.

TECHNICAL AND ORGANIZATIONAL MEASURES

GoTo's security and privacy practices are outlined in its Trust and Privacy Center at https://www.goto.com/company/trust/privacy, as well as in Technical and Organizational Measures ("TOMs") documentation which outlines encryption types used, data retention periods, certifications maintained, and other relevant measures implemented by GoTo. Product-specific TOMs may be found at https://www.goto.com/company/trust/resource-center.